

Request

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From: [REDACTED]

Sent: 30 January 2023 14:57

To: RNN FOI <foi@rnngroup.co.uk>

Subject: Freedom of Information request - Connectivity and Network Services

Dear North Nottinghamshire College,

Connectivity and Network Services

- a. Who provides your WAN and internet connectivity and the annual spend on each
- b. Who provides your SIP trunks and what is the annual spend
- c. Who provides your WAN services, is this MPLS, SD WAN or Internet, and what is the annual spend
- d. Who provides your LAN infrastructure and what is your annual spend
- e. Who provides your WIFI infrastructure and what is your annual spend
- f. Please confirm the manufacturer(s) of your wired network core and edge switching?
- g. When was your core network installed?
- h. Has it been updated subsequently?
- i. Who maintains your core network?
- j. When is the contract renewal date?
- k. Please confirm value of the initial project?
- l. Please confirm the value of annual support/maintenance services (in £)?

Our Ref: FOIA213

Your Ref: [REDACTED]

Date: 16th February 2023

Dear [REDACTED]

FREEDOM OF INFORMATION REQUEST (FOI): Connectivity and Network Services

Thank you for your request for information, which we received on 30th January 2023. We have handled your request under the Freedom of Information Act 2000 (FOIA).

Any correspondence regarding this should be addressed to FOI@rnngroup.ac.uk

Please note that we will be providing a response on behalf of the RNN Group as a whole, rather than any individual college or organisation within the Group.

The RNN Group main centres of operations are located at the following sites:

Site Name	Address
Rotherham College	Eastwood Lane, Rotherham. S65 1EG
North Nottinghamshire College	Carlton Road, Worksop. S81 7HP
Dinnington Campus	SITE NO LONGER IN OPERATION*
Dearne Valley College	Wath upon Dearne, Swinton. S63 7EW
University Centre Rotherham	Doncaster Gate, Rotherham. S65 1DJ
RNN Training	Carlton Road, Worksop. S81 7HP
Idle Valley Rural Centre	North Road, Retford. DN22 8SG
Construction Centre Rotherham	Rawmarsh Road, Rotherham. S60 1RU
Skills Centre Shireoaks	SITE NO LONGER IN OPERATION*
National Fluid Power Centre	Carlton Road, Worksop. S81 7HP
Create Skills Ltd	SUBSIDIARY COMPANY CEASED TRADING*
Charnwood Training	SUBSIDIARY COMPANY CEASED TRADING*
Aston Recruitment & Training	NO LONGER OWNED BY THE RNN GROUP*
Rotherham Education Services	Eastwood Lane, Rotherham. S65 1EG
Retford Post 16 Centre	Old Hall Drive, Retford. DN22 7EA
Nottinghamshire Children & Family Partnership	PARTNERSHIP HAS CEASED*

*Data from these sites have been re-located to other centres within the RNN Group, and if applicable, have formed part of the search for the information requested.



Below is the information you requested:

Connectivity and Network Services

a. Who provides your WAN and internet connectivity and the annual spend on each

*Exemption applied**

b. Who provides your SIP trunks and what is the annual spend

*Exemption applied**

c. Who provides your WAN services, is this MPLS, SD WAN or Internet, and what is the annual spend

Internet and WAN connectivity

*Exemption applied**

d. Who provides your LAN infrastructure and what is your annual spend

The RNN Group owns and manages its own LAN infrastructure. No annual maintenance contract in place, lifetime support on all switches - no ongoing annual costs.

e. Who provides your WIFI infrastructure and what is your annual spend

The RNN Group owns and manages its own Wi-Fi infrastructure. 3-5 years maintenance and support included in original procurement project so no annual costs.

f. Please confirm the manufacturer(s) of your wired network core and edge switching?

Aruba/HPE and Dell

g. When was your core network installed?

Dearne Valley College (DVC) - Last refresh 2016

North Nottinghamshire College (NNC) - Last refresh 2018

Rotherham College (RC) - Multiple projects spanning several years with different upgrades being incorporated into various projects.

h. Has it been updated subsequently?

Yes, but limited

i. Who maintains your core network?

The RNN Group

j. When is the contract renewal date?

No contract exists

k. Please confirm value of the initial project?

DVC - £78,000

NNC - £101,000

RC - N/A

l. Please confirm the value of annual support/maintenance services (in £)?

No annual support/maintenance on core network.

***Exemption Applied**

The RNN Group is withholding this information under Section 43 of the Freedom of Information Act 2000.

Section 43(2) exempts information whose disclosure would, or would be likely to, prejudice the commercial interests of any legal person (an individual, a company, the public authority itself or any other legal entity).

Please note, whilst you have exercised your right to information under FOI, the RNN Group may not release some data it has on record. For example, if it contains personal details of individuals or if other exemptions apply, as detailed within the FOI legislation. See the Information Commissioners Office (ICO) website for further details as to what this means to you and the request you have made:

<https://ico.org.uk/for-organisations/guide-to-freedom-of-information/what-is-the-foi-act/>

In keeping with the spirit and effect of the FOIA, and in keeping with the RNN Group's transparency agenda, all information is assumed to be releasable to the public unless exempt. Therefore, the information released to you may now be published on the Group's website at www.rnngroup.co.uk/IG together with any related information that will provide a key to its wider context. Please note that this will not include your personal data.

Attached is Appendix A, giving contact details should you be unhappy with the service you have received from the RNN Group in regards to this FOI request.

If you have any queries about this letter then please do not hesitate to contact us.

Yours sincerely

The RNN Group Information Governance Team

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Appendix A

If you are unhappy with the service you have received in relation to your request, you may make a complaint or appeal against our decision under chapter 36, part 1, section 17 (7) of the Freedom of Information Act or under chapter 12, part 6, section 165 of the Data Protection Act (Article 57(1)(f) and (2) and 77 of the General Data Protection Regulations), within 40 working days of the date of this letter.

A copy of our complaints process can be found on the RNN Group website by following the link below and selecting the Feedback and Complaints section:
<https://www.rnngroup.co.uk/IG>

If you are not content with the outcome of the internal review of your complaint, the DPA gives you the right to apply directly to the Information Commissioner for a decision.

Please note that generally the Information Commissioner cannot make a decision unless you have first exhausted the RNN Group's own complaints procedure.

The Information Commissioner can be contacted at:
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF