

## Request

**From:** [REDACTED]

**Sent:** 07 June 2023 14:05

**To:** RNN FOI <FOI@rnngroup.ac.uk>

**Subject:**

Dear Sir/Madam

I am writing to make an open government request for all the information to which I am entitled under the Freedom of Information Act 2000.

- Does RNN Group (Dearne Valley College / North Nottinghamshire College / Rotherham College / University Centre Rotherham) have an IT supplier of hardware e.g. Laptops / Desktops and associated peripherals? If so,
  - Who is the current provider?
  - Is it contracted? If so, when does their contract end?
  - Which OEM do you use?
  - How many laptops and desktops are in your estate?
  - How many users do you have?
  - Who is the named person and their role in your organisation in charge of procurement for IT
  - What is your buying/refresh cycle?
  - What is your annual spend on IT hardware such as laptops/desktops?
  - How would you rate their service delivery on a scale of 1-10?
- Do you have an internal IT Department? If yes
  - How many members of staff does this department have?
- Do you outsource any IT managed services? If so
  - Who to?
  - How long is this contract?
  - How would you rate their service delivery on a scale of 1-10?
- Do you currently use a Public Sector Framework for IT procurement? If so, which ones do you currently use?

I would like the above information to be provided to me as an electronic copy. If this request is too wide or unclear, I would be grateful if you could contact me as I understand that under the Act, you are required to advise and assist requesters.

If any of this information is already in the public domain, please can you direct me to it, with page references and URLs if necessary.

I understand that you are required to respond to my request within the 20 working days after you receive this letter. I would be grateful if you could confirm in writing that you have received this request.

**Our Ref:** FOIA224

**Your Ref:** N/A

**Date:** 20<sup>th</sup> June 2023

Dear [REDACTED]

**FREEDOM OF INFORMATION REQUEST (FOI): Questions Relating to IT**

Thank you for your request for information, which we received on 7<sup>th</sup> June 2023. We have handled your request under the Freedom of Information Act 2000 (FOIA).

Any correspondence regarding this should be addressed to [FOI@rnngroup.ac.uk](mailto:FOI@rnngroup.ac.uk)

Please note that we will be providing a response on behalf of the RNN Group as a whole, rather than any individual college or organisation within the Group.

The RNN Group main centres of operations are located at the following sites:

Site Name	Address
Rotherham College	Eastwood Lane, Rotherham. S65 1EG
North Nottinghamshire College	Carlton Road, Worksop. S81 7HP
Dinnington Campus	SITE NO LONGER IN OPERATION*
Dearne Valley College	Wath upon Dearne, Swinton. S63 7EW
University Centre Rotherham	Doncaster Gate, Rotherham. S65 1DJ
RNN Training	Carlton Road, Worksop. S81 7HP
Idle Valley Rural Centre	North Road, Retford. DN22 8SG
Construction Centre Rotherham	Rawmarsh Road, Rotherham. S60 1RU
Skills Centre Shireoaks	SITE NO LONGER IN OPERATION*
National Fluid Power Centre	Carlton Road, Worksop. S81 7HP
Create Skills Ltd	SUBSIDIARY COMPANY CEASED TRADING*
Charnwood Training	SUBSIDIARY COMPANY CEASED TRADING*
Aston Recruitment & Training	NO LONGER OWNED BY THE RNN GROUP*
Rotherham Education Services	Eastwood Lane, Rotherham. S65 1EG
Retford Post 16 Centre	Old Hall Drive, Retford. DN22 7EA
Nottinghamshire Children & Family Partnership	PARTNERSHIP HAS CEASED*

\*Data from these sites have been re-located to other centres within the RNN Group, and if applicable, have formed part of the search for the information requested.

Below is the information you requested:



**Does RNN Group (Dearne Valley College / North Nottinghamshire College / Rotherham College / University Centre Rotherham) have an IT supplier of hardware e.g. Laptops / Desktops and associated peripherals?**

The Group does not have a single contracted supplier for its IT equipment but uses a number of suppliers depending on the type of goods required and the value.

**If so,**

**Who is the current provider?**

See previous answer

**Is it contracted? If so, when does their contract end?**

See previous answer

**Which OEM do you use?**

The group predominantly uses Dell for its Windows desktop and laptop estate, Acer, Asus and Lenovo Chromebooks and Apple desktop and laptops.

**How many laptops and desktops are in your estate?**

1500 desktops and 2800 laptops (including Chromebooks).

**How many users do you have?**

900 staff and 4700 learners (FTE).

**Who is the named person and their role in your organisation in charge of procurement for IT**

The Group has a dedicated Procurement team within our Finance department.

**What is your buying/refresh cycle?**

The RNN Group has no scheduled buying/refresh cycle.

**What is your annual spend on IT hardware such as laptops/desktops?**

The RNN Group has no set annual budget for IT Hardware.

**How would you rate their service delivery on a scale of 1-10?**

Not applicable.

**Do you have an internal IT Department? If yes**

Yes.

**How many members of staff does this department have?**

13 staff.

**Do you outsource any IT managed services? If so**

No.

**Who to?**

Not applicable.

**How long is this contract?**

Not applicable.

**How would you rate their service delivery on a scale of 1-10?**

Not applicable.

**Do you currently use a Public Sector Framework for IT procurement? If so, which ones do you currently use?**

Crescent Purchasing Consortium, NEUPC, and CCS/G-Cat.

Please note, whilst you have exercised your right to information under FOI, the RNN Group may not release some data it has on record. For example, if it contains personal details of individuals or if other exemptions apply, as detailed within the FOI legislation. See the Information Commissioners Office (ICO) website for further details as to what this means to you and the request you have made:

<https://ico.org.uk/for-organisations/guide-to-freedom-of-information/what-is-the-foi-act/>

In keeping with the spirit and effect of the FOIA, and in keeping with the RNN Group's transparency agenda, all information is assumed to be releasable to the

public unless exempt. Therefore, the information released to you may now be published on the Group's website at [www.rnngroup.co.uk/IG](http://www.rnngroup.co.uk/IG) together with any related information that will provide a key to its wider context. Please note that this will not include your personal data.

Attached is Appendix A, giving contact details should you be unhappy with the service you have received from the RNN Group in regards to this FOI request.

If you have any queries about this letter then please do not hesitate to contact us.

Yours sincerely

The RNN Group Information Governance Team

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## Appendix A

If you are unhappy with the service you have received in relation to your request, you may make a complaint or appeal against our decision under chapter 36, part 1, section 17 (7) of the Freedom of Information Act or under chapter 12, part 6, section 165 of the Data Protection Act (Article 57(1)(f) and (2) and 77 of the General Data Protection Regulations), within 40 working days of the date of this letter.

A copy of our complaints process can be found on the RNN Group website by following the link below and selecting the Feedback and Complaints section:  
<https://www.rnngroup.co.uk/IG>

If you are not content with the outcome of the internal review of your complaint, the DPA gives you the right to apply directly to the Information Commissioner for a decision.

Please note that generally the Information Commissioner cannot make a decision unless you have first exhausted the RNN Group's own complaints procedure.

The Information Commissioner can be contacted at:  
Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF