

## Request

**Sent:** 28 March 2025 15:50

**To:** RNN FOI [foi@rnngroup.co.uk](mailto:foi@rnngroup.co.uk)

Good afternoon RNN Group

I am writing to submit a formal request under the Freedom of Information Act (FOIA). In this connection, please answer the following questions

1. Total number of desktops in your estate (ie. PCs, laptops & tablets)
2. Who currently supplies the above (name of the incumbent)?
3. Do you take out any form of warranty other than that provided by the manufacturer within the initial cost?
4. Does your supplier include additional services beyond Q3 above such as technical support, maintenance, asset registration, imaging and disposal of existing devices?
5. Who is your preferred manufacturer?
6. What is your current buying / refresh cycle?
7. Is this supplied under contract? If yes, when does the contract end?
8. Do you procure these devices through a framework? if yes, which one used (ie. CCS / NDNA / CPC / SBS)?
9. What steps have you taken to tackle security risks in advance of 14th Oct 2025 when updates will no longer be available on Windows 10?
10. How do you access your applications (Citrix, VMWare, Microsoft 365, Cloud or Fat Client environment)?
11. Are you looking to move from On-Premises to Cloud?
12. Name of person responsible for purchasing IT equipment?

Please initially acknowledge this request following which I look forward to receiving your response within 20 working days.



**Our Ref:** FOIA260

**Your Ref:** N/A

**Date:** 30<sup>th</sup> April 2025

Dear [REDACTED]

# **FREEDOM OF INFORMATION REQUEST (FOI): IT Information**

Thank you for your request for information, which we received on 28<sup>th</sup> March 2025. We have handled your request under the Freedom of Information Act 2000 (FOIA).

Any correspondence regarding this should be addressed to [FOI@rnngroup.ac.uk](mailto:FOI@rnngroup.ac.uk)

Please note that we will be providing a response on behalf of the RNN Group as a whole, rather than any individual college or organisation within the Group.

The RNN Group main centres of operations are located at the following sites:

Site Name	Address
Rotherham College	Eastwood Lane, Rotherham. S65 1EG
North Nottinghamshire College	Carlton Road, Worksop. S81 7HP
Dinnington Campus	SITE NO LONGER IN OPERATION*
Dearne Valley College	Wath upon Dearne, Swinton. S63 7EW
University Centre Rotherham	Doncaster Gate, Rotherham. S65 1DJ
RNN Training	Carlton Road, Worksop. S81 7HP
Idle Valley Rural Centre	North Road, Retford. DN22 8SG
Construction Centre Rotherham	Rawmarsh Road, Rotherham. S60 1RU
Skills Centre Shireoaks	SITE NO LONGER IN OPERATION*
National Fluid Power Centre	Carlton Road, Worksop. S81 7HP
Create Skills Ltd	SUBSIDIARY COMPANY CEASED TRADING*
Charnwood Training	SUBSIDIARY COMPANY CEASED TRADING*
Aston Recruitment & Training	NO LONGER OWNED BY THE RNN GROUP*
Rotherham Education Services	Eastwood Lane, Rotherham. S65 1EG
Retford Post 16 Centre	Old Hall Drive, Retford. DN22 7EA
Nottinghamshire Children & Family Partnership	PARTNERSHIP HAS CEASED*

\*Data from these sites have been re-located to other centres within the RNN Group, and if applicable, have formed part of the search for the information requested.

Below is the information you requested:



1. Total number of desktops in your estate (ie. PCs, laptops & tablets)  
*2000 Plus*
2. Who currently supplies the above (name of the incumbent)?  
*Exemption 43 (2) applied – Commercial Interests\**
3. Do you take out any form of warranty other than that provided by the manufacturer within the initial cost?  
*Yes, extended warranty and ADP*
4. Does your supplier include additional services beyond Q3 above such as technical support, maintenance, asset registration, imaging and disposal of existing devices?  
*Tech onsite support only*
5. Who is your preferred manufacturer?  
*Dell*
6. What is your current buying / refresh cycle?  
*5 years*
7. Is this supplied under contract? If yes, when does the contract end?  
*Supplied under framework*
8. Do you procure these devices through a framework? if yes, which one used (ie. CCS / NDNA / CPC / SBS)?  
*Yes – all different*  
*NHSSBS Digital*
9. What steps have you taken to tackle security risks in advance of 14th Oct 2025 when updates will no longer be available on Windows 10?  
*Device replacement where needed and update to Windows 11*
10. How do you access your applications (Citrix, VMWare, Microsoft 365, Cloud or Fat Client environment)?  
*VMWare, M365*
11. Are you looking to move from On-Premises to Cloud?  
*Not currently*
12. Name of person responsible for purchasing IT equipment?  
*Head of IT/Procurement team (within Finance)*

*\*The information has not been provided as the Group deems it to be exempt under Section 43 prejudice to commercial interests.*

Please note, whilst you have exercised your right to information under FOI, the RNN Group may not release some data it has on record. For example, if it contains personal details of individuals or if other exemptions apply, as detailed within the FOI legislation. See the Information Commissioners Office (ICO) website for further details as to what this means to you and the request you have made:

<https://ico.org.uk/for-the-public/official-information/what-to-expect-after-making-an-information-request/>

In keeping with the spirit and effect of the FOIA, and in keeping with the RNN Group's transparency agenda, all information is assumed to be releasable to the public unless exempt. Therefore, the information released to you may now be published on the Group's website at [www.rnngroup.co.uk/IG](http://www.rnngroup.co.uk/IG) together with any related information that will provide a key to its wider context. Please note that this will not include your personal data.



Attached is Appendix A, giving contact details should you be unhappy with the service you have received from the RNN Group in regards to this FOI request.

If you have any queries about this letter then please do not hesitate to contact us.

Yours sincerely

The RNN Group Information Governance and Assurance Team

Enc.



## Appendix A

If you are unhappy with the service you have received in relation to your request, you may make a complaint or appeal against our decision under chapter 36, part 1, section 17 (7) of the Freedom of Information Act or under chapter 12, part 6, section 165 of the Data Protection Act (Article 57(1)(f) and (2) and 77 of the General Data Protection Regulations), within 40 working days of the date of this letter.

A copy of our complaints process can be found on the RNN Group website by following the link below and selecting the Feedback and Complaints section:

<https://www.rnngroup.co.uk/IG>

If you are not content with the outcome of the internal review of your complaint, the DPA gives you the right to apply directly to the Information Commissioner for a decision.

Please note that generally the Information Commissioner cannot make a decision unless you have first exhausted the RNN Group's own complaints procedure.

The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF